



This document is intended to help you use our mobile phone service. It will explain how to configure a soft phone.

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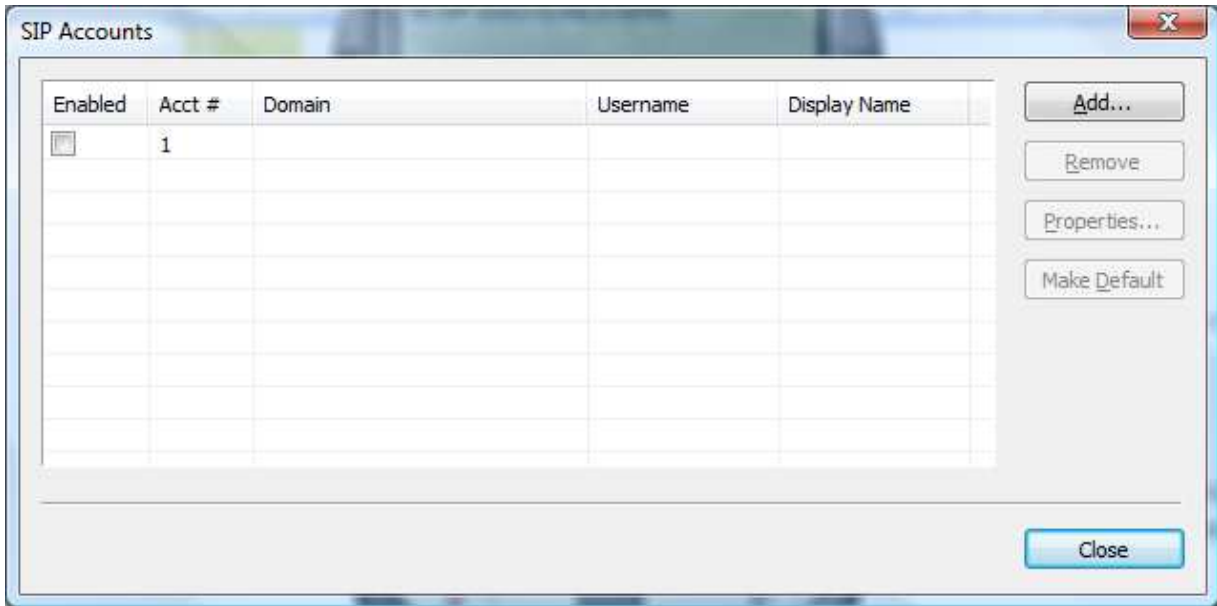
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When you register with greenfone, you will be provided with a mobile phone number. This phone number is the username for any soft phone. The password for any soft phone is the password you have entered into the registration page which gives you access to our web site.

1. Setting up a soft phone.

We recommend the CounterPath X-Lite soft phone which is downloadable from our web site. Once you have downloaded the software you will be asked to enter information to allow you to connect. The screen below is shown the first time you start the application. Click on the Add button to add your account details.

Please note, a good information source about the X-Lite phone can be found at <https://support.counterpath.com/default.asp?W16>



The next screen will allow you to enter the correct information.

Display name: This is your name. This name can be anything.

User name: This is your allocated mobile number plus '@voip.stourmarine.net'.

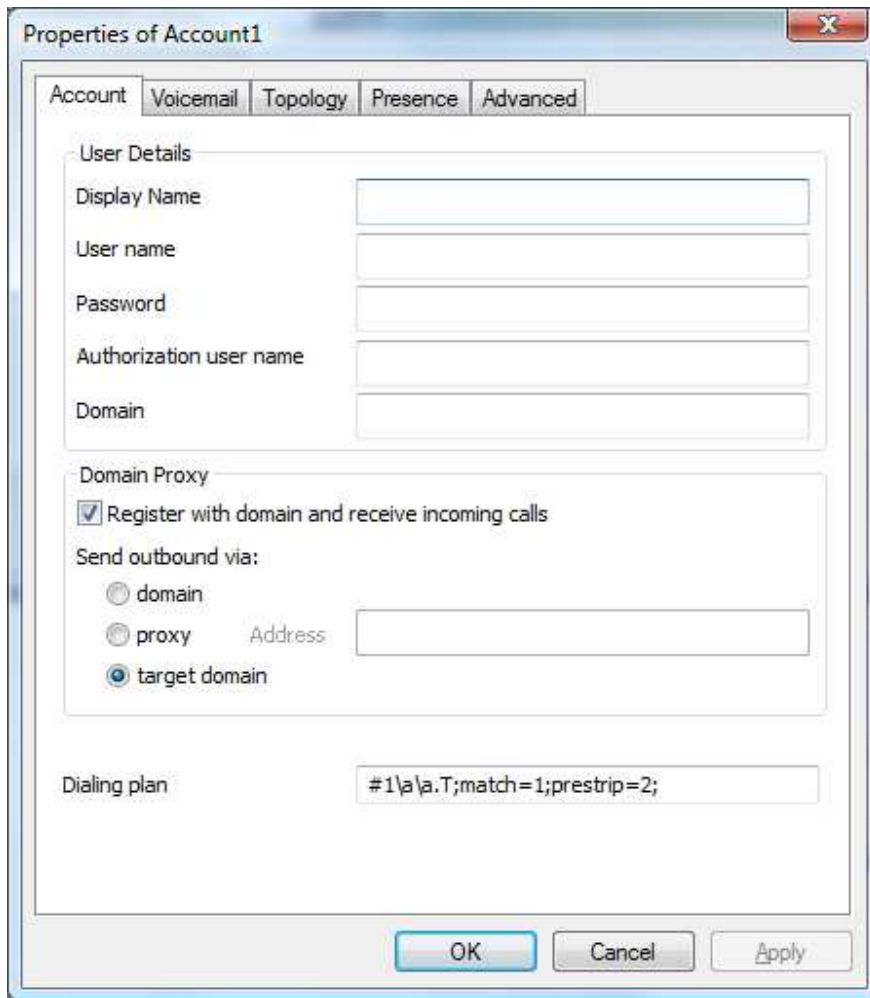
Example is 07537100200@voip.stourmarine.net

Password: This is the password you use to access the greenfone web site.

Authorization user name: This is your mobile phone number.

Domain: This should be voip.stourmarine.net

The rest of the boxes can be left as they are. Click OK. Then click on the close button.



Properties of Account1

Account Voicemail Topology Presence Advanced

User Details

Display Name

User name

Password

Authorization user name

Domain

Domain Proxy

Register with domain and receive incoming calls

Send outbound via:

domain

proxy Address

target domain

Dialing plan

OK Cancel Apply

The soft phone should register automatically. If it does then it will display as below.



Once the soft phone registers, you can then start to make and receive phone calls.

If you have problems registering, it may be because your internet connection has a fire wall configured. Please email support at info@greenfone.com.

2. How to set-up a Nokia SIP phone.

This information may also help set-up other SIP based phones. The SIP setting will generally be the same.



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Example Nokia is an e61i.

On Nokia e61i go to Tools -> Settings -> Connection -> SIP settings -> hit options and choose Add new -> Use default profile.

In Profile name enter desired name for your SIP profile, in this tutorial we will use name "greenfone".

In Service profile choose IETF.

In Default access point, choose your WiFi connection.

In Public user name enter sip:YOURMOBILENUMBER@voip.stourmarine.net

If you mobile number was 07537100200 then you enter 07537100200@voip.stourmarine.net.

In Use compression select NO.

In Registration select Always ON you may choose other later.

In Use security select No.

Now continue. Select "Registrar server".

In "Registrar server address" enter "sip:voip.stourmarine.net".

In Realm enter "voipswitch".

In User name enter "YOUR MOBILE NUMBER".

In Password enter the password for your account. This is the one you use from the web site and was created when you registered your account with us.

In Transport type choose UDP.

In Port should be 5060 (default value).

Next. Now in "Proxy server" (similar to Registrar).

In "Proxy server address" enter "sip:voip.stourmarine.net".

In "Realm" enter "voipswitch".

In "User name" enter "YOUR MOBILE NUMBER".

In Password enter the password for your account.

In "Allow losing routing" select "Yes".



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In Transport type choose UDP.

In Port should be 5060 (default value).

Now you almost done now quit and go to: Tools -> Settings -> Connection -> Internet tel. settings -> hit options and choose New profile.

In Name enter Greenfone.

In SIP profiles choose "Greenfone".

On the very right of your status bar on the phone you should see phone icon with earth to appear.

3. Voice mail

We have allocated a voicemail service with this account. To access you voicemail please dial 121 from your soft phone when connected.

To record your own greetings message press 4 and follow instructions.

Thanks it. Any questions please email support@greenfone.com



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